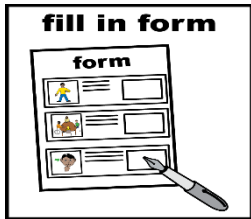
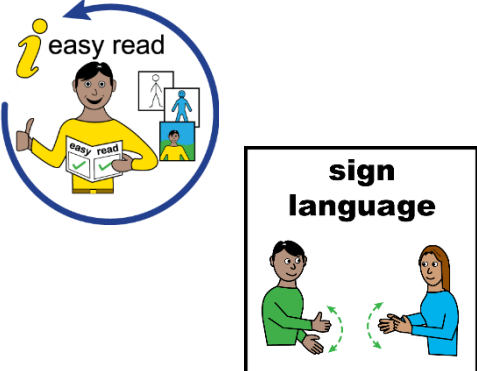





The Equality Act (2010) - Reasonable Adjustments



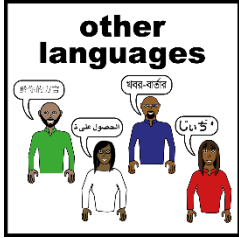
A reasonable adjustment is a small change your Doctor can make so that your health appointment or Annual Health Check is easier for you.

Below are examples of reasonable adjustments. You can get help to write down what you need in the blank section at the end of this document. You can ask for these reasonable adjustments to be available for you at your health appointments.


Reasonable Adjustment	How you can help me	Yes ✓	No ✗
Accessible Communication			
	I need information in large print.		
	I need easy read documents.		
	I need information in Braille.		
	I need information in sign language.		
Additional Communication Needs and Support			
	I need someone to explain things to me clearly using words I understand.		
	I need my carer to help me understand what is happening.		
	I need time to process information and answer questions.		

Reasonable Adjustment	How you can help me	Yes 	No 
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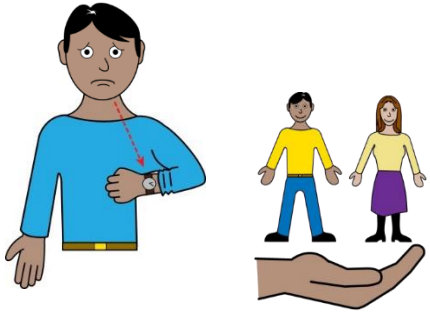
Community Language

	I need information in another language – if so what language?		


Additional Support





	I use a wheelchair and will need a hoist if I need a physical examination. I may need a home visit in this instance.		
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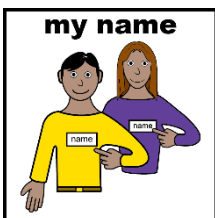
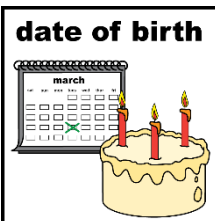
Individual Care Requirements

	I find it difficult to wait for my appointment, as it may make me anxious.		
	I get very nervous at appointments and need my carer to help me understand what is happening.		

**Coping with Different Environments
(Adjustments in relation to Environment of Care)**

	I may need to visit the surgery before my appointment, or to see a video of the surgery, to feel comfortable in the environment.		
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Reasonable Adjustment	How you can help me	Yes 	No 
	I need a longer appointment.		
	<p>I may have sensory needs which affect things like my sight and hearing.</p> <p>My carer will support you to understand what they are.</p>		
Other Reasonable Adjustments that Help Me (Bespoke)			
Other reasonable adjustments?			

For health professionals: please log these reasonable adjustments on your patient record system using the appropriate SNOMED code. The list of reasonable adjustments above is not exhaustive but are categorised according to the national coding structure.